

PORSCHE DESIGN

WARRANTY TERMS – english version

WARRANTOR

Porsche Lifestyle GmbH & Co. KG,
Grönerstraße 5, 71636 Ludwigsburg, Germany

Every Porsche Design Timepiece is manufactured from the highest-quality materials in accordance with the strictest quality standards and is delivered in perfect condition after a thorough inspection.

The warranty covers material or manufacturing defects within a period of two years from the date of purchase. Within the warranty period, defective parts will be repaired or replaced at no charge at the manufacturer's discretion. Other claims, particularly claims for damages, are excluded. The warranty is subject to the law of the Federal Republic of Germany.

NOTE

This warranty does not limit your statutory rights, such as your right to re-performance, rescission, or price reduction, or to damage if the product was not free of defects when delivered.

CLAIMS UNDER THE WARRANTY ARE VALID ONLY IF

- the product was originally purchased from a Porsche Design Store or a Porsche Design Timepieces dealer (exception: Porsche Design Chronograph 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS may be purchased at a Porsche Zentrum), and
- the warranty card was completed fully upon purchase and submitted in the event of a warranty claim

EXCLUDED FROM THE WARRANTY ARE

- wearing parts
- damage due to improper handling, carelessness, or normal wear and tear
- damage due to tampering by persons lacking Porsche Design authorisation

Claims under the warranty can be submitted only to Porsche Design Stores or Porsche Design Timepieces dealers (exception: claims for the Porsche Design Chronograph 911 Turbo S Exclusive Series and Porsche Design Chronograph 911 GT2 RS must be submitted to a Porsche Zentrum).

PORSCHE DESIGN

CERTIFIED PORSCHE DESIGN SERVICE CENTRE TIMEPIECES

SERVICE CENTRE

GERMANY | EUROPE | MIDDLE EAST | LATIN AMERICA

KUNKE GMBH

CONTACT DETAILS

Andreas Kunke

E-mail info@kunke.eu

Telephone +49 (0)4402 960 643

Fax +49 (0)4402 960 642

ADDRESS

Hauptstraße 14

26215 Wiefelstede

Germany

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

AE	United Arab Emirates
AO	Angola
AR	Argentina
AU	Australia
BE	Belgium
BH	Bahrain
BN	Brunei Darussalam
BR	Brazil
CL	Chile
CO	Colombia
CY	Cyprus
DE	Germany
DK	Denmark
EC	Ecuador
GR	Greece
GT	Guatemala
IN	India
IS	Iceland
IT	Italy
KW	Kuwait
KY	Cayman Islands
LB	Lebanon
LU	Luxembourg
NC	New Caledonia
NG	Nigeria
NL	Netherlands
NO	Norway
OM	Oman
PA	Panama
PF	French Polynesia
PT	Portugal
QA	Qatar
SA	Saudi Arabia
SP	Spain
SE	Sweden
SV	El Salvador
SY	Syrian Arab Republic
TR	Turkey
ZA	South Africa

PORSCHE DESIGN

SERVICE CENTRE

AUSTRIA | EUROPE

UHR-WERK

CONTACT DETAILS

Patrick Wimmer
E-mail office@uhr-werk.at
Telephone +43 (0)1 409 253 1

ADDRESS

Josefstädterstraße 71
1080 Wien
Österreich

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

AT	Austria
AZ	Azerbaijan
BG	Bulgaria
CZ	Czech Republic
HR	Croatia
HU	Hungary
KZ	Kazakhstan
PL	Poland
RO	Romania
RU	Russian Federation
UA	Ukraine

SERVICE CENTRE

SPAIN | EUROPE

DIARSA

CONTACT DETAILS

Leyla Aparicio Goñi
E-mail leyla@diarsa.com
Telefon +34 (0)915 401 048

ADDRESS

Diarsa
López de Hoyos, 245
28043 Madrid
Spain

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

ES	Spain
----	-------

SERVICE CENTRE

FRANCE | EUROPE

HEUREQUAL 33

CONTACT DETAILS

Bernard Lautrette
E-mail service@heurequal33.com
Telephone +33 (0)556 524 501

ADDRESS

Heurequal 33
27, Rue Sainte Catherine
33000 Bordeaux
France

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

FR	France
----	--------

PORSCHE DESIGN

SERVICE CENTRE

SWITZERLAND

PORSCHE DESIGN TIMEPIECES AG

CONTACT DETAILS

Stefan Portmann

E-mail stefan.portmann@porsche-design.ch

Telephone +41 (0)326 258 928

Fax +41 (0)326 258 914

ADDRESS

Biberiststrasse 18

4500 Solothurn

Schweiz

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

CH Switzerland

SERVICE CENTRE

UNITED KINGDOM

SWISSTEC

CONTACT DETAILS

Kieren Oakman

E-mail kieren@swisstimeservices.com

Telephone +44 (0)170 254 380 0

ADDRESS

Stonebridge House

Main Road

Hawkwell

Hockley SS5 4JH

Vereinigtes Königreich

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

GB United Kingdom

SERVICE CENTRE

USA | CANADA

STOLL & CO.

CONTACT DETAILS

Customer Service Department

E-mail stoll@americaswatchmaker.com

Telephone +1 (0)800 789 552 6

national calls +1 (0)937 434 780 0

Fax +1 (0)937 434 846 4

ADDRESS

1801 South Metro Parkway

Dayton

OH 45459

USA

SWISS WATCH SHOP

CONTACT DETAILS

Andre Papanicolaou

E-mail swisswatchshop@gmail.com

Telephone +1 (0)514 489 144 4

ADDRESS

Swiss Watch Shop

5162 Sherbrooke Street West, #103

H4A 1T6, Montreal, Quebec

Canada

PORSCHE DESIGN

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

PR Puerto Rico
US United States
CA Canada

SERVICE CENTRE CHINA

HENGDELI GROUP

CONTACT DETAILS 1

Customer Service Department
E-mail repair@hengdeligroup.com
Telephone +86 (0)21 609 195 88

ADDRESS

Prime Time Service- Shanghai Golden Bell Center
Room 1302, Level 13, Golden Bell Plaza
Huaihai Road, Huangpu District
200021 Shanghai
China

CONTACT DETAILS 2

Customer Service Department
E-mail repair@hengdeligroup.com
Telephone +86 (0)21 638 452 83

ADDRESS

Prime Time Service- Shanghai Watch & Clock Center
No. 34 Yandang Road
200020 Shanghai
China

CONTACT DETAILS 3

Customer Service Department
E-mail repair@hengdeligroup.com
Telephone +86 (0)40 067 001 68

ADDRESS

Prime Time Service- Shanghai Yangtze Center
Level 2, Building 7,
Yangtze International Enterprise Plaza
268 Linxin Road, Changning District
100062 Beijing
China

CONTACT DETAILS 4

Customer Service Department
E-mail repair@hengdeligroup.com
Telephone +86 (0)106 525 610 0

ADDRESS

Prime Time Service- Beijing HDL New World Center
7/F, New World Taihua Building
No. 5 Chongwenmenwai Street, Dongcheng District
100006 Beijing
China

CONTACT DETAILS 5

Customer Service Department
E-mail repair@hengdeligroup.com
Telephone +86 (0)106 525 040 6

ADDRESS

Prime Time Service- Beijing HDL WFJ Center
G/F, Danrao Building
No 172 Wangfujing Street, Dongcheng District
100006 Beijing
China

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

CN China

PORSCHE DESIGN

SERVICE CENTRE

HONG KONG | ASIA

ELEGANT WATCH AND JEWELLERY

CONTACT DETAILS

Customer Service Department
E-mail cs@elegantwatch.net
Telephone +852 2898 0671
+852 2898 0672
+852 3468 3522

ADDRESS

Elegant Watch and Jewellery
Watch Repair Center
Room 724, Ocean Centre
5 Canton Road, Tsim Sha Tsui
Hongkong

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

HK	Hong Kong
ID	Indonesia
JP	Japan
KR	Republic of Korea
MO	Macao
MY	Malaysia
PH	Philippines
SG	Singapore
TH	Thailand
TW	Taiwan

SERVICE CENTRE

SOUTH KOREA

TIME DOCTOR

CONTACT DETAILS

Mr. Sangkyou Yang
E-mail timedoctor@tempuskorea.com
Telephone +82 2 3277 7365

ADDRESS

Time Doctor
2F, The Hyundai, 108, Yeoui-daero,
Yeongdeungpo-gu
Seoul, 07335
South Korea

RESPONSIBLE FOR THE FOLLOWING COUNTRIES

SK	South Korea
----	-------------

PORSCHE DESIGN

GARANTIE – deutsche Version

GARANTIEGEBER

Porsche Lifestyle GmbH & Co. KG
Grönerstraße 5, 71636 Ludwigsburg, Deutschland

Jede Porsche Design Uhr wird aus hochwertigen Materialien unter strengsten Qualitätsanforderungen hergestellt und nach intensiven Kontrollen in einwandfreiem Zustand ausgeliefert.

Die Garantie deckt eventuelle, innerhalb von zwei Jahren ab dem Kaufdatum auftretende Material- oder Fabrikationsfehler ab. Innerhalb der Garantiezeit werden defekte Teile nach Ermessen des Herstellers kostenlos repariert oder ersetzt. Sonstige Ansprüche – insbesondere auf Schadensersatz – sind ausgeschlossen. Die Garantie unterliegt dem Recht der Bundesrepublik Deutschland.

HINWEIS

Durch diese Garantie werden Ihre gesetzlichen Rechte wie Nacherfüllung, Rücktritt oder Minderung sowie Schadensersatz, wenn das Produkt bei Übergabe nicht mangelfrei war, nicht eingeschränkt.

ANSPRÜCHE AUS DER GARANTIE BESTEHEN NUR, WENN

- das Produkt ursprünglich bei einem Porsche Design Store oder einem Porsche Design Timepieces Fachhandelspartner gekauft wurde (Ausnahme: Beim Kauf im Porsche Zentrum für Porsche Design Chronograph 911 Turbo S Exclusive Series und Porsche Design Chronograph 911 GT2 RS)
- die Garantiekarte beim Kauf vollständig ausgefüllt wurde und im Garantiefall eingereicht wird

VON DER GARANTIE AUSGESCHLOSSEN SIND

- Verschleißteile
- Schäden infolge unsachgemäßer Behandlung, mangelnder Sorgfalt sowie normaler Abnutzung
- Schäden nach Eingriffen von Personen, die dazu von Porsche Design nicht autorisiert sind

Ansprüche aus der Garantie können ausschließlich bei Porsche Design Stores oder Porsche Design Timepieces Fachhandelspartnern (Ausnahme: Im Porsche Zentrum für Porsche Design Chronograph 911 Turbo S Exclusive Series und Porsche Design Chronograph 911 GT2 RS) geltend gemacht werden.

PORSCHE DESIGN

ZERTIFIZIERTE PORSCHE DESIGN TIMEPIECES SERVICE-CENTER

SERVICE-CENTER

DEUTSCHLAND | EUROPA | MITTLERER OSTEN | LATEINAMERIKA

KUNKE GMBH

KONTAKT

Andreas Kunke

E-Mail info@kunke.eu

Telefon +49 (0)4402 960 643

Fax +49 (0)4402 960 642

ADRESSE

Hauptstraße 14

26215 Wiefelstede

Deutschland

VERANTWORTLICH FÜR FOLGENDE LÄNDER

AE	United Arab Emirates
AO	Angola
AR	Argentina
AU	Australia
BE	Belgium
BH	Bahrain
BN	Brunei Darussalam
BR	Brazil
CL	Chile
CO	Colombia
CY	Cyprus
DE	Germany
DK	Denmark
EC	Ecuador
GR	Greece
GT	Guatemala
IN	India
IS	Iceland
IT	Italy
KW	Kuwait
KY	Cayman Islands
LB	Lebanon
LU	Luxembourg
NC	New Caledonia
NG	Nigeria
NL	Netherlands
NO	Norway
OM	Oman
PA	Panama
PF	French Polynesia
PT	Portugal
QA	Qatar
SA	Saudi Arabia
SP	Spain
SE	Sweden
SV	El Salvador
SY	Syrian Arab Republic
TR	Turkey
ZA	South Africa

PORSCHE DESIGN

SERVICE-CENTER

ÖSTERREICH | EUROPA

UHR-WERK

KONTAKT

Patrick Wimmer

E-Mail office@uhr-werk.at

Telefon +43 (0)1 409 253 1

ADRESSE

Josefstädterstraße 71

1080 Wien

Österreich

VERANTWORTLICH FÜR FOLGENDE LÄNDER

AT	Austria
AZ	Azerbaijan
BG	Bulgaria
CZ	Czech Republic
HR	Croatia
HU	Hungary
KZ	Kazakhstan
PL	Poland
RO	Romania
RU	Russian Federation
UA	Ukraine

SERVICE-CENTER

SPANIEN | EUROPA

DIARSA

KONTAKT

Leyla Aparicio Goñi

E-Mail leyla@diarsa.com

Telefon +34 (0)915 401 048

ADRESSE

Diarsa

López de Hoyos, 245

28043 Madrid

Spanien

VERANTWORTLICH FÜR FOLGENDE LÄNDER

ES	Spain
----	-------

SERVICE-CENTER

FRANKREICH | EUROPA

HEUREQUAL 33

KONTAKT

Bernard Lautrette

E-Mail service@heurequal33.com

Telefon +33 (0)556 524 501

ADRESSE

Heurequal 33

27, Rue Sainte Catherine

33000 Bordeaux

Frankreich

VERANTWORTLICH FÜR FOLGENDE LÄNDER

FR	France
----	--------

PORSCHE DESIGN

SERVICE-CENTER

SCHWEIZ

PORSCHE DESIGN TIMEPIECES AG

KONTAKT

Stefan Portmann
E-Mail stefan.portmann@porsche-design.ch
Telefon +41 (0)326 258 928
Fax +41 (0)326 258 914

ADRESSE

Biberiststrasse 18
4500 Solothurn
Schweiz

VERANTWORTLICH FÜR FOLGENDE LÄNDER

CH Switzerland

SERVICE-CENTER

VEREINIGTES KÖNIGREICH

SWISSTEC

KONTAKT

Kieren Oakman
E-Mail kieren@swisstimeservices.com
Telefon +44 (0)170 254 380 0

ADRESSE

Stonebridge House
Main Road
Hawkwell
Hockley SS5 4JH
Vereinigtes Königreich

VERANTWORTLICH FÜR FOLGENDE LÄNDER

GB United Kingdom

SERVICE-CENTER

USA | KANADA

STOLL & CO.

KONTAKT

Customer Service Department
E-Mail stoll@americaswatchmaker.com
Telefon +1 (0)800 789 552 6
Tel. Inland +1 (0)937 434 780 0
Fax +1 (0)937 434 846 4

ADRESSE

1801 South Metro Parkway
Dayton
OH 45459
USA

SWISS WATCH SHOP

KONTAKT

Andre Papanicolaou
E-mail swisswatchshop@gmail.com
Telefon +1 (0)514 489 144 4

ADRESSE

Swiss Watch Shop
5162 Sherbrooke Street West, #103
H4A 1T6, Montreal, Quebec
Kanada

PORSCHE DESIGN

VERANTWORTLICH FÜR FOLGENDE LÄNDER

PR Puerto Rico
US United States
CA Canada

SERVICE-CENTER CHINA

HENGDELI GROUP

KONTAKT 1

Customer Service Department
E-Mail repair@hengdeligroup.com
Telefon +86 (0)21 609 195 88

KONTAKT 2

Customer Service Department
E-Mail repair@hengdeligroup.com
Telefon +86 (0)21 638 452 83

KONTAKT 3

Customer Service Department
E-Mail repair@hengdeligroup.com
Telefon +86 (0)40 067 001 68

KONTAKT 4

Customer Service Department
E-Mail repair@hengdeligroup.com
Telefon +86 (0)106 525 610 0

KONTAKT 5

Customer Service Department
E-Mail repair@hengdeligroup.com
Telefon +86 (0)106 525 040 6

ADRESSE

Prime Time Service- Shanghai Golden Bell Center
Room 1302, Level 13, Golden Bell Plaza
Huaihai Road, Huangpu District
200021 Shanghai
China

ADRESSE

Prime Time Service- Shanghai Watch & Clock Center
No. 34 Yandang Road
200020 Shanghai
China

ADRESSE

Prime Time Service- Shanghai Yangtze Center
Level 2, Building 7,
Yangtze International Enterprise Plaza
268 Linxin Road, Changning District
100062 Beijing
China

ADRESSE

Prime Time Service- Beijing HDL New World Center
7/F, New World Taihua Building
No. 5 Chongwenmenwai Street, Dongcheng District
100006 Beijing
China

ADRESSE

Prime Time Service- Beijing HDL WFJ Center
G/F, Danrao Building
No 172 Wangfujing Street, Dongcheng District
100006 Beijing
China

VERANTWORTLICH FÜR FOLGENDE LÄNDER

CN China

PORSCHE DESIGN

SERVICE-CENTER

HONG KONG | ASIA

ELEGANT WATCH AND JEWELLERY

KONTAKT

Customer Service Department
E-Mail cs@elegantwatch.net
Telefon +852 2898 0671
+852 2898 0672
+852 3468 3522

ADRESSE

Elegant Watch and Jewellery
Watch Repair Center
Room 724, Ocean Centre
5 Canton Road, Tsim Sha Tsui
Hongkong

VERANTWORTLICH FÜR FOLGENDE LÄNDER

HK	Hong Kong
ID	Indonesia
JP	Japan
KR	Republic of Korea
MO	Macao
MY	Malaysia
PH	Philippines
SG	Singapore
TH	Thailand
TW	Taiwan

SERVICE-CENTER

SÜD KOREA

TIME DOCTOR

KONTAKT

Mr. Sangkyou Yang
E-Mail timedoctor@tempuskorea.com
Telefon +82 2 3277 7365

ADRESSE

Time Doctor
2F, The Hyundai, 108, Yeoui-daero,
Yeongdeungpo-gu
Seoul, 07335
South Korea

VERANTWORTLICH FÜR FOLGENDE LÄNDER

SK	South Korea
----	-------------